

Kind Attention Consumers

Complaints/grievances against the performance and services rendered by the distribution licensee are being addressed to the Regulatory Commission. The consumers are advised to approach the “Consumer Grievance Redressal Forums” established under the provisions of the Electricity Act 2003 in every electricity distribution circle office for redressal of their grievances. The addresses of all the Consumer Grievance Redressal Forums are available in the Commission’s website as well as in the TANGEDCO’s website www.tangedco.gov.in. In case of non-redressal of grievance by the forum or any Consumer who is aggrieved on the order of the forum, may himself or through his representative make a complaint to the Electricity Ombudsman who is attached to the office of the Regulatory Commission.

Sd/-
Secretary